OEM
ORIGINAL EQUIPMENT MANUFACTURER

220
ANDRITZ GROUP
PRODUCTION SITES,
SERVICES, AND
SALES COMPANIES

550
SERVICE SPECIALISTS FOR
SOLID/LIQUID SEPARATION
EQUIPMENT & SYSTEMS

2,000
SOLID/LIQUID SEPARATION
SPECIALISTS

>55,000
INSTALLED BASE

24,000
EMPLOYEES IN
ANDRITZ GROUP

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A world of service

Operator training and tailored seminars for operating and maintenance personnel
Put 150 years of OEM experience
to work

Need to optimize your process? Boost availability? Ensure non-stop productivity? When you work with ANDRITZ SEPARATION, you gain access to one of the world’s largest OEM manufacturers for solid/liquid separation. Put our in-depth knowledge of separation equipment and processing to work for you.

Vast experience through large installed base

With an installed global base of more than 55,000 solid/liquid separation solutions and systems, you can imagine that we take service seriously. Whether these customers are located, we work very closely with them to maximize uptime and boost efficiency.

Well-known OEM brands

Some customers know us as the people with ANDRITZ SEPARATION on our varsity. Others have come to understand that we are the OEM behind former brand names like Netzsch Filtration, Stya Technologies, Bird, KHD Humboldt Wedag, Ritterbau & Blecher, Guinard, Lenser, KMPT, Escher Wyss, Royal GMF Gouda, Frontech, and Sprout Bauer companies who all have been acquired by ANDRITZ. But frankly, we are capable of servicing and supplying spare parts for nearly all brands of solid/liquid separation equipment on the market.

Local support backed by global expertise

Our service philosophy is simple: One phone call, one contact person, one dedicated team that speaks your language and knows your equipment and process. This is backed by a network of 50 service specialists for solid/liquid separation equipment and systems as well as service centers around the world.

A true full-service provider

Whether you need spare parts, rentals, local service, repairs, upgrades, or modernization of your equipment, ANDRITZ SEPARATION is a full-service partner. From initial consulting through to service agreements, plant optimization, automation, and training programs, we are always looking for ways to minimize downtime and increase predictability in operations while raising your overall production efficiency. In short, we’ve got you covered.


That’s what we call good service.

Save up to 30% power on decanters

In many cases, our service product innovations can significantly reduce power consumption. At least that is the case with TurboJet, a next-generation weir plate that reduces a centrifuge’s absorbed power by up to 30%, depending on flow rate, pond depth, and bowl speed. This patented innovation.

Removing a bottleneck and upgrading aluminum production

A large, global aluminum producer was experiencing major time losses when exchanging filter cloths on a competitor’s drum filter. The cloths, which tended to percolate and tear over the sharp 90-degree water edge, often took four people two full shifts to change.

Improving safety and hygiene in edible oil fractionation

Hygiene and safety are essential in edible oil fractionation. No matter how good your filter press or “food grade” systolic oil processing, new spoilage can spoil your quality. And the oil required to power larger filter presses can often cost more than the palm oil you are producing. Our Fairs Oaks Power Pack solves this by allowing you to use 100% food grade palm oil in your hydraulics. The result? A safer, more economical use of resources, with a byproduct that can be re-processed after use.

Reducing costs and lead times

An international specialty chemicals company saw the high-grade titanium case of its decanter centrifuge was suffering severe corrosion due to changing process conditions such as elevated temperatures and concentrations. Rather than replace it with an identical case, which would be both expensive and extremely time-consuming, we worked together to develop and test a 1.5mm thick fiberglass reinforced plastic (FRP) case that was chemically resistant, safe, and economically attractive. To ensure its safety, we fired particles it would contain.

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